

Included



The DJC Edge

- Pre-training consultation
- Hands on real-world exercises
- Post-training assessment
- Feedback & recommendations
- Ongoing support
- Participant guide
- Powerpoint slide note pages
- Quick reference handouts

The Details

- Up to 50 participants included
- Delivered in-person at your business
- Instructor travel and materials included
- Discounted staff or leadership coaching package option



BOOK NOW

Just
\$8,995



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HUMAN TOUCH IN A HIGH TECH WORLD

**Navigating the
Future of Work With
Empathy and Connection**

Training Description

In an era where AI and automation are rapidly transforming the workplace, "Human Touch in a High-Tech World" is a timely and essential course designed to equip professionals with strategies to foster deep human connections amidst digital disruption. This comprehensive course explores the delicate balance between leveraging technological advancements and maintaining the invaluable human element in business interactions.

Who Should Attend?

This course is crafted for a wide audience - from team members at all levels to business leaders and HR professionals. It is perfect for anyone interested in understanding how to harmoniously integrate technology with human-centric approaches to enhance workplace culture and customer engagement.

Training Objectives

- **Understanding Technological Impact:** Explore how AI and automation are reshaping work dynamics and the way we interact.
- **Cultivating Empathy and Emotional Intelligence:** Develop these essential skills to improve interpersonal relationships and teamwork.
- **Fostering Meaningful Connections:** Learn strategies to create genuine connections in a tech-centric environment, enhancing team collaboration and customer relations.
- **Designing Human-Centric Customer Experiences:** Discover how to blend technology with a personal touch to create memorable customer interactions.
- **Building Inclusive and Engaging Work Cultures:** Understand the importance of an inclusive workplace and how to nurture it in hybrid or remote settings.
- **Adapting to Change:** Equip yourself with the tools to adapt and thrive amidst ongoing technological and workplace transformations.

Importance

Businesses today face the dual challenge of embracing digital transformation while keeping the human connection at their core. This course addresses this by illustrating that the essence of a successful business lies in its ability to blend technological efficiency with the warmth of human interaction. Teams that master this balance achieve higher levels of engagement, foster a positive work environment, and drive customer satisfaction and loyalty, leading to overall business success.

Through a blend of practical insights and interactive sessions, "Human Touch in a High-Tech World" empowers participants with the knowledge and skills to navigate the complexities of a digital-first workplace while nurturing a culture of empathy and connection.